



## CIVL 2024 PLENARY – ANNEXE 23 COMMUNICATION OFFICER REPORT

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### Activity 2024

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The core functions of CIVL Communication Officer were to report Commission and Events news on the website and social media and manage subscription mass mailing to Delegates list.

In 2024 the work was done on the website, CIVLcomps and CIVL social media.

### Social media

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In 2024 there were 688 posts on social media (359 Facebook and 329 Instagram) providing the following audience reach.

#### CIVL SMM in figures

CIVL Facebook @fai.civl in figures:

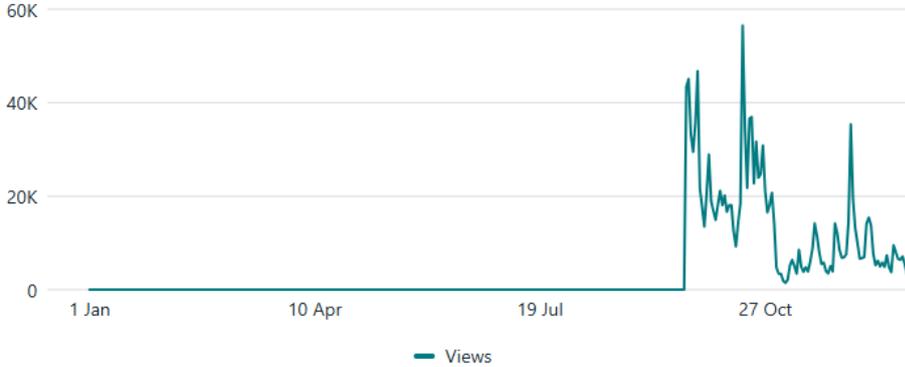
- 36, K subscribes, 9K likes. Audience growth in 2024 - about 26K users.
- 401 posts in 2024.
- Total Audience Reach for posts of 2024: 6,9 mln users .
- Top post by reach: 3,5 mln users / 38.1K likes & 1,3K shares.
- 704 people unfollowed the page during a year. Compared to the big number of newcomers it shows high loyalty.

CIVL Instagram @fai.civl in figures:

- 9899 followers. Audience growth in 2024 - 2336 users.
- 404 posts and 96 stories in 2024
- Total Audience Reach for posts of 2024: 283,758 users .
- Top post by reach: 45 K users / 443K likes 3 shares.

All Posts Stories Reels Videos

Views 1.4M Reach 6.9M ↑ 1.1K% 3-sec 4M ↑ 985.2% 115.7K ↑ 299.9% Content interactions 220K ↑ 286.3% Watch time 1277d'



Views breakdown

1 Jan 2024 - 31 Dec 2024

Total 1,442,005  
From organic 100%  
From ads 0%

Top posts by views

Boost content

See all content



Test event of HG Class 5 World Championsh...

23 July 05:16

3.5M 38.1K 707 1.3K



Test event of HG Class 5 World Championsh...

25 July 04:54

2.7M 73.3K 403 1K



Test event of HG Class 5 World Championsh...

26 July 05:53

599.7K 14.1K 100 370



Jochen Zeyher GER HG Class 5 arriving...

26 July 10:47

355.8K 7.8K 67 252



Christopher Friedl AL HG Class 5 landing o...

27 July 10:31

160K 4.8K 56 130

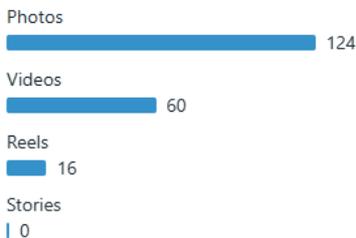
Top content formats

Export

Published content

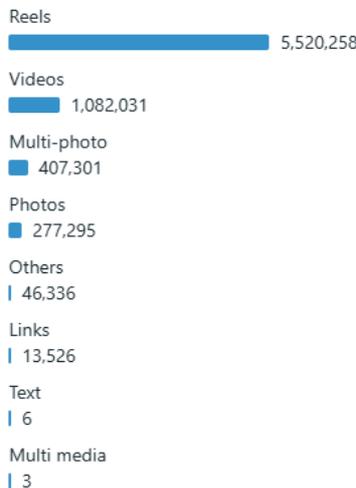
Based on up to 200 pieces of content

+11.4% vs 31 Dec 2022 - 31 Dec 2023



Facebook reach

+1.1K% vs 31 Dec 2022 - 31 Dec 2023



Content interactions

+286.3% vs 31 Dec 2022 - 31 Dec 2023

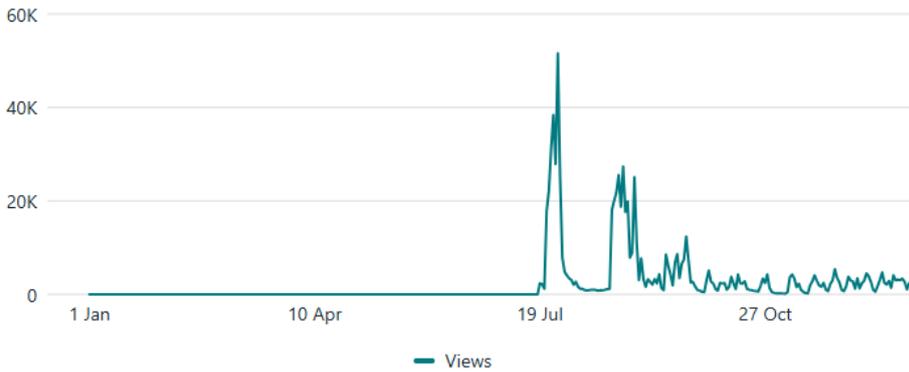


Content overview

Breakdown: Organic/ads

All Posts Stories

Views **801.1K** Reach **283.8K** ↑ 114.1% Content interactions **24.7K** ↑ 100%



Views breakdown  
1 Jan 2024 - 31 Dec 2024

Total **801,100**  
From organic **100%**  
From ads **0%**

Top content by views

Boost content See all content

<p><b>Test event of HG Class 5 World Championsh...</b> 26 July 05:48 45.8K views, 443 likes, 0 shares, 3 comments</p>	<p><b>DESFILE DE ABERTURA do...</b> 6 September 13:56 24.6K views, 192 likes, 8 shares, 24 comments</p>	<p><b>Jochen Zeyher GER HG Class 5 arriving...</b> 26 July 10:45 24.6K views, 465 likes, 4 shares, 8 comments</p>	<p><b>Paragliding Acro Worlds 2024 are...</b> 13 September 08:44 23.2K views, 394 likes, 0 shares, 20 comments</p>	<p><b>Test event of HG Clas 5 World Championsh.</b> 23 July 05:14 19.9K views, 347 likes, 0 shares, 5 comments</p>
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Top content formats

Export

**Published content**  
Based on up to 200 pieces of content  
+26.6% vs 31 Dec 2022 – 31 Dec 2023

Posts: 404  
Stories: 96

# CIVL Social media Audience demographics

## Facebook

Audience

Export

Demographics

Trends

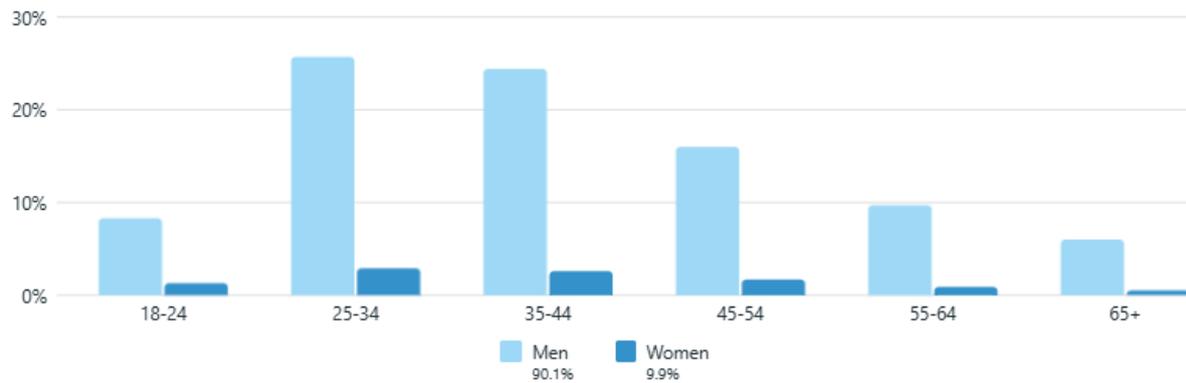
Potential audience

Followers

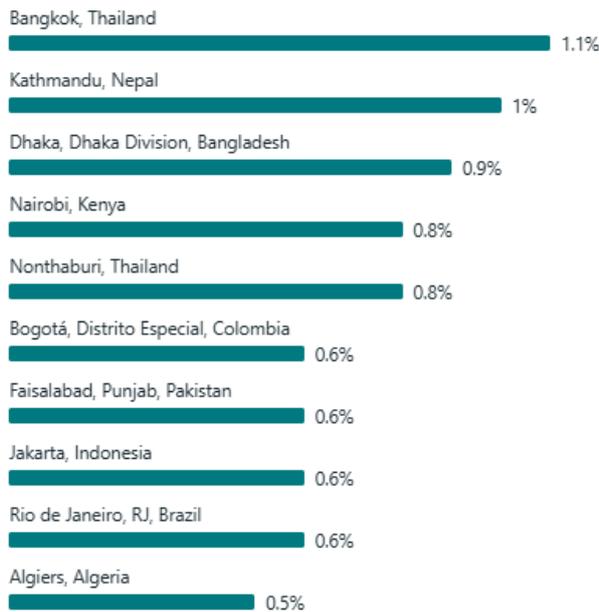
Lifetime

36,319

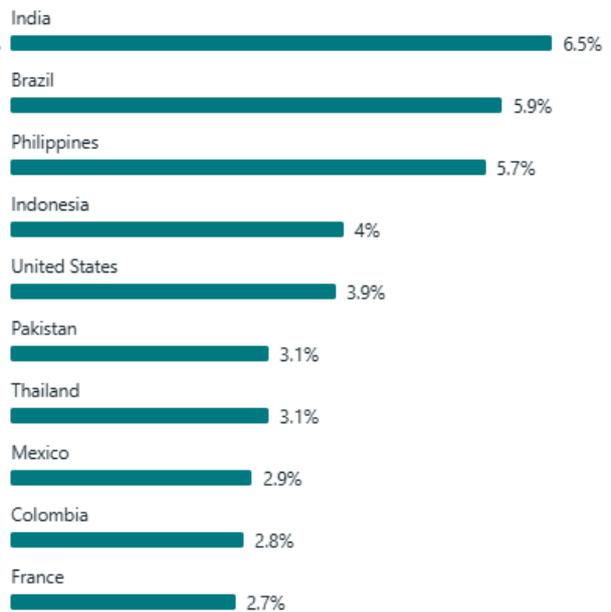
Age & gender



Top towns/cities



Top countries



# Instagram

## Audience

Export

### Demographics

Trends

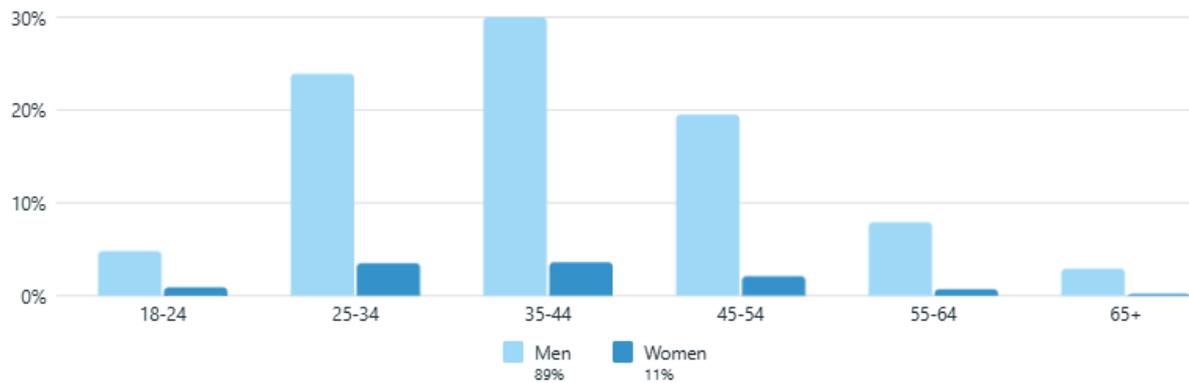
Potential audience

### Followers

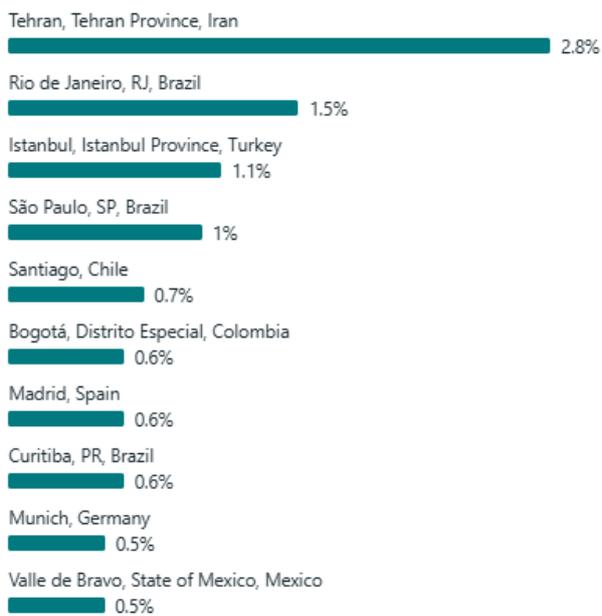
Lifetime

9,899

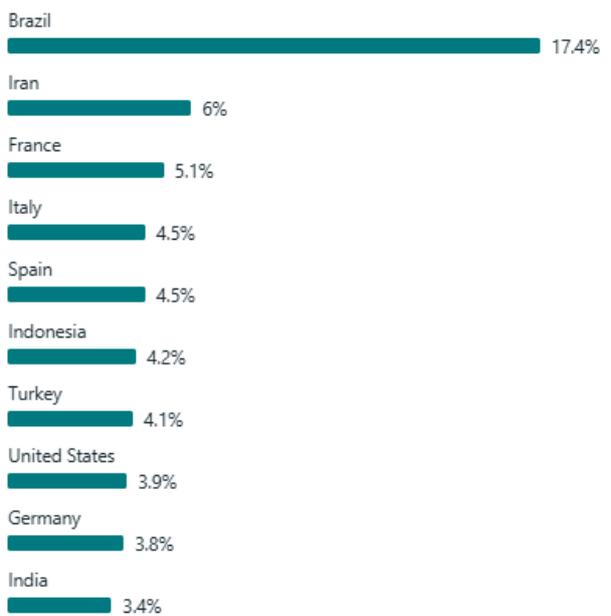
### Age & gender



### Top towns/cities



### Top countries



## Website News

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In 2024 there were 48 news articles posted in CIVL section <https://fai.org/page/civil-news>  
Of which 7 were Commissions news, 1 record and 37 event news

## Newsletter

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We keep informing our community via direct mailing. Most important CIVL news is also distributed via email to the delegates. In 2024 there were 39 info issues communicated via emails to subscribers.

## CIVLCOMPS.org

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CIVL Event Management system <http://civilcomps.org/> plays an important role in sports communications. It comprises

- The biggest FAI 1, FAI 2 and Non-FAI event calendar for paragliding and hang gliding <https://civilcomps.org/events>
- Event hosting and registration platform <https://civilcomps.org/info/create-event-quick-start-guide> Free for the community.
- National Sport professional training seminars platform <https://civilcomps.org/seminars>
- World ranking <https://civilcomps.org/rankings>
- Presentation of sport professionals The best placed to check your staff experience. E.g. <https://civilcomps.org/pilot/11926/work>
- Presentation of sportsmen. The place they inform about their social channels. E.g. <https://civilcomps.org/pilot/12673>

### FAI 1

All FAI 1 events are provisionally published on CIVLcomps once the dates are confirmed. These events appear on fai.org only after signing of the Organizer agreement which due to some bureaucracy may take a lot of time. CIVL understands the necessity of timely informing of the pilots and NACs of the coming FAI 1 events so we put the information of CIVL official website as soon as possible.

### FAI 2

CIVL reminds that only on FAI.org and CIVLcomps.org the pilots can get a proof that event is FAI sanctioned. Some organizers are still in the bad practice of announcing their event as FAI 2 long before they really get it sanctioned.

There is always a risk that some day some event that said it is FAI 2 will not become such. CIVL warns the community that there are only 2 places where you can get 100% confirmation if this event has really got FAI 2 status:

- <https://www.fai.org/page/civil-events>
- <https://civilcomps.org/events>

CIVLcomps has 2 additional unique advantages:

- For events hosted on the platform it is possible to apply directly for FAI 2 from civlcomps and then "Cat 2 pending status" will appear in the event header proving that the sanctioning is in progress.
- Also events that are held in Non-FAI member countries or ranked as exemption are marked as such in the event header. This will serve for the pilots as a proof that such event will be ranked.



As you understand no other public website can provide verified information in these two cases.

CIVLcomps includes all necessary function for running of the event:

- Registration
- Participants management and notifications
- Allocation
- FAI Licence check
- Trackers assignment
- Event blog
- Results publication and sending to the ranking
- Payment and invoicing management
- Participants notifications
- Badges and Certificates

It is necessary for all CIVL events to upload result, iGC tracklogs and Incident report to CIVLcomps to have the event processed into the ranking.

### Education

CIVLcomps provides unique opportunity of registering sport professional work experience and training. Many NACs host their seminars on CIVLcomps, thus it is visible in participants profile, and any organizer can check the experience of his staff.

### Plans for 2025

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- Continue feeding CIVL Socials Facebook and Instagram pages with CIVL sanctioned events information.
- Provide better support for Category 2 competition organisers via CIVL Socials and Event management system.
- Provide better support to CIVL organizers and pilots via civlcomps.org service.